

READ ABOUT OUR EXCITING NEW MEDICAL HOME CERTIFICATION

Katz Pediatrics-- Quality Improvement Memo--September 15, 2017

Katz Pediatrics is committed to improving quality. In April 2017, we started transitioning into a Patient-Centered Medical Home to obtain recognition from NCQA. With this project, there were several quality improvement goals. I'd like to share the information with you, our patients, as it's important you see our improvements.

Clinical Quality Measures

Tobacco Use: Screening and Intervention

At the end of March, we had improved this measure to 75% of children being screened for tobacco use.

Follow-Up Children on ADHD Meds (1st Visit)

At the end of June, we improved this measure by 10%.

Childhood Immunizations

At the end of June, we improved this measure by 3%.

Resource Utilization

Appropriate Treatment for Children with URI

By the end of March, we improved this measure to almost 64% of patients having the appropriate treatment when diagnosed with an upper respiratory infection.

Patient Satisfaction

This metric came from our patient satisfaction survey.

April 2017, we ran our first set of surveys. We scored 1.21 on taking time to answer patients' questions. While this is not a bad number, it could be better as this is important. We did another survey in August 2017 and improved this measure to 1.07.

We are trying and striving to be the best that we can be for you and your child. Please let us know other ways we can improve! Feedback is always welcome. Ask to speak with the Office Manager with any concerns or email Dr. Katz at katzpediatrics@yahoo.com.